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About us
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ADVICE + SUPPORT
for families, children and young people in challenging predicaments

Assistance on your doorstep:
TAILOR-MADE
PRACTICAL
REALISTIC

A SERVICE OFFERED BY
THE CHILDREN’S AND YOUNG PEOPLE’S WELFARE DEPARTMENT

tirol Unser Land
This takes place at the point of use. The welfare assistant will meet you at home or come with you to sort out problems - for example to an agency or to discuss a matter at school.

The form the welfare takes will be tailored to the particular need. Both counselling and practical help are available, either for everyday matters or for initiatives involving the children.

Your rights as parents will not be restricted. The purpose of the support offered is to find together the right solutions for all those involved.

You will have no costs to pay.

More information below:
www.tirol.gv.at/kinder-jugendhilfe

This is the right step for you as an adult/young person to take...

› if you feel you can no longer cope with the challenges of everyday family life.

› if your child has to face up to difficult issues and family support is no longer sufficient for this.

› if you are not quite sure how to tackle different situations involving the upbringing of your children, and feel unable to cope.

› if your family is in a crisis situation.

› if you as a young person cannot see your way through your current predicament and would like to discuss this with an adult outside the family.

And this is how it works...

› The decision as to whether support should be offered will be made jointly by yourself as the parent/legal guardian and the Children’s and Young People’s Welfare Department.

› A suitable and specially trained member of our support staff will take responsibility for this.

› The contents and objectives of this support will be discussed with you and jointly established.

› The member of the support staff will inform the Children’s and Young People’s Welfare Department of progress in the support programme at regular intervals.

› The support will be ended by consultation with all those involved once the key goals have been achieved.